

Five easy steps to transport your car



1



Once we've received your signed order form with verified payment info, we as *your* agent contact one of the over 1,500 carriers we use to ship your car. Only when we have it scheduled on a carrier do we charge your credit card for the deposit.

2



When the driver arrives to pick up your vehicle, you or your representative do an inspection of your vehicle with the driver and note any pre-existing damage on the Bill of Lading.

3



Your vehicle is loaded on the transport and heads out to its final destination.

4



When the driver gets within a day of arriving to the destination, he will contact you directly to coordinate the drop off.

5



When the vehicle arrives, you or your representative do another inspection of the vehicle. In the unlikely event of damage, it is noted on the Bill of Lading and the driver will give you information on how to file a claim. You then pay the driver the balance of the transportation fee with a *bank check* or *money order* and drive away happy.

Only with Great American do you get FREE email status updates with the location of your vehicle every four hours until delivery.

